GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4387
ANSWERED ON:29.03.2017
Concessions in Online Booking of Tickets
Bhatt Smt.Ranjanben

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government is considering to provide concessions for online ticket booking;

(b) if so, whether the Government has taken any steps so far in this regard;

(c) if so, the details thereof; and

(d) if not, the reasons therefor?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)
(a) to (c): Indian Railways provide the online concessional fare ticket booking facility to senior citizens, physically challenged and accredited press correspondents. Further expansion to include remaining categories eligible for concession in rail fare for online ticket booking facility is a continuous and ongoing process.

With a view to promoting online booking of tickets and payment through digital modes, service charge on e-ticket which was `20/- for Sleeper (SL) & Reserved Second Class (2S) and `40/- for all other classes has now been withdrawn for the tickets booked from 23.11.2016 to 31.03.2017.

(d): Does not arise.
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